

### **Reservation Policy**

- ❖ Cash, Visa, Master Card and American Express Cards & Travelers Checks are accepted at the resort.
- ❖ For deposits only we will accept personal checks from a US bank account; please contact us for further information, the balance must be paid by credit card or bank transfer.
- ❖ For room only reservation, a minimum two-night deposit is required upon booking to guarantee reservation. Room reservations for 1 night must be paid in full.
- ❖ For package reservations, if more than 60 days 25% deposit is due upon booking. The balance is due 45 days prior to arrival. If a booking is made 45 days or less prior to arrival, then full payment is due upon booking.
- ❖ Reservation deposit exceptions - For peak periods November 17 – 26. 2006 and December 18. 2006 – January 14. 2007 and March 24. 2007 – April 15. 2007. 50% deposit is required on booking, with the balance due 45 days prior to arrival. If a booking is made 45 days or less prior to arrival, then full payment is due upon booking.
- ❖ Reservation must be confirmed either email, phone or by fax.
- ❖ Please note that we cannot hold a reservation for arrivals less than 45 days, without a credit card payment or bank transfer of the full amount.

### **Cancellation policy**

A full refund will be granted if cancellation is received in writing before 60 days or more prior to arrival at South Waters Resort. If 60 up to 45 days prior to arrival 25% refund of deposit, if full payment received 50% refund. If 30 days or less, no refund. This cancellation policy applies to any reason for cancellation, including airline delays, strikes, world events, personal issues or Acts of God.

Please Note: Bookings do NOT include trip cancellation insurance or International flights.